

Present			Apologies

Link to Google MyMaps with locations of discussion point topics: https://www.google.com/maps/d/edit?mid=1dbg47976xbzs_2fe4EMsNXXKkTBtOg&usp=sharing

1. Church Stretton Modelling	5 mins
Can an update be provided on the modelling being undertaken by Shropshire Council in Church Stretton.	
Which Authority: Shropshire Council	
Comments: SC have developed a draft programme of works for the upcoming modelling project. The document can be shared; however, please note that it is still in a preliminary stage and subject to change. WSP will be the appointed consultants responsible for carrying out the modelling. Their work will take place between now and September, with the aim of completing the initial modelling by then. In September, SC would like to engage the group to ensure that lived experiences are reflected in the modelling outcomes. SC explained that the modelling will focus specifically on Church Stretton and will not include All Stretton or Little Stretton. The group requested that a map be shared to clearly show the exact area that will be covered by the modelling.	
Agreed Actions: SC to update on progress of modelling for Church Stretton NFF to support SC with setting up meeting with SFAG to comment on modelling. SC to share map of modelling area.	Agreed time of achievement: Next MAM Before next MAM Before next MAM

2. Watling Street South Area	20 mins
<p>a. Significant water flows affect properties in the northern end of Watling Street South and Crossways Lane as this area is the confluence of surface water and overflowing drains (Appendix 3). What measures are being assessed to improve highways capacity in this area?</p> <p>b. We have identified drains on Hazler Road and Sandford Avenue that are ineffectual due to reduced/lack of kerbing to direct water into drains (Appendix 4). Can improvements be made to ensure water doesn't bypass drains?</p> <p>c. Who is responsible for the drains at the northern end of Crossways Lane? Can it be clarified what these drains enter and how they are connected to the rest of the network?</p> <p>d. Properties in Bromleys Court have been flooded numerous times in recent years. Are drains on this road to be privately maintained? - Achieve</p> <p>e. We believe the flooding at Bromleys Court is exacerbated by blockages through the pipework that outfalls near the railway station (Appendix 5). Can this be investigated?</p> <p>f. Reports made via FixMyStreet for drains on Clive Avenue have not resulted in action, is this due to confusion over the location of the Private section of road?</p> <p>g. Following the current gas works on Watling Street South, will contractors be required to clear the drains?</p>	
Which Authority: SCH	

Comments:	
<ul style="list-style-type: none"> a. At present, no work is being undertaken. SC noted that this issue may be identified and addressed through the upcoming modelling work. b. This issue can be added to the minor works programme for consideration in future plans. However, it will not be carried out within the current financial year due to existing commitments that have used up all available budget and resources. The group is encouraged to continue reporting issues via FixMyStreet. Andy Monro mentioned that an article explaining how to use FixMyStreet will be included in the upcoming edition of <i>Focus</i> magazine. c. This lane and its associated drainage are privately owned and therefore not maintained by the council. d. As the area is not classified as a public highway, both the road and drains are privately maintained. SC mentioned that installing a non-return valve at the entrance to the court could be considered, subject to assessment as part of the modelling. e. This issue can be investigated by SCH. However, it should first be reported via FixMyStreet. It is likely that this drainage system connects to the A49 highway drainage (under NR's responsibility), then reverts back to SCH responsibility before entering the watercourse at the railway station. A joint investigation will likely be required. NR also offered to investigate and encouraged the group to report the issue through their helpline. f. This job has already been identified and logged in the system. It includes cleaning/jetting 12 gullies and root cutting the pipe. SCH will follow up to ensure the works are completed. g. If there is evidence that recent gas works have caused the gullies to become blocked with debris, the utility company responsible can be required to clear them. The group is asked to gather and submit any such evidence to the Streetworks Team at Streetworks@shropshire.gov.uk, requesting that the drains be cleared. 	
Agreed Actions: SFAG to continue to report all highways issues on FixMyStreet SC/SCH to report if highways issues can mitigated when modelling complete SCH to investigate potential blockages through pipework that outfalls near railway station possibility bringing in NH for joint working. – NR also to investigate this issue. SFAG to report outfall issue at railway station to NR helpline. SCH to update on the completion of works drains on Clive Avenue. SFAG to provide evidence of blocked drains from gas works on Watling Street South to streetworks team	Agreed time of achievement: Ongoing Update at next MAM Update at next MAM Before next MAM Update at next MAM Before next MAM

3. The Batch Stream	10 mins
<ul style="list-style-type: none"> a. What steps are being taken to investigate the condition of the Yew Tree Inn Bridge culvert, and to clear the debris? b. We feel it is logical to undertake clearing of the bridge while the wall is still down as easier access. Has a decision been made as to the ownership of the wall? c. Downstream of the culvert has become heavily silted up and we have identified a number of pinch points e.g. trees. Can advice be given on applying for Ordinary Watercourse Consents to undertake works along this stretch of watercourse? (Appendix 1) 	
Which Authority: Shropshire Council, Shropshire Highways, Riparian Owner	
Comments:	
<ul style="list-style-type: none"> a. Structures team to clear silt before the end of September no issues with the structure's integrity. b. Ownership is an ongoing issue with SC legal department following a land registry search and documents provided by the homeowner not being conclusive with regards to ownership. SC will be installing a post and rail fence in the gap as a safety precaution due to the date of wall be repair current not known. 	

<p>c. Riparian owners will need to apply for consent through the Shropshire council website information (https://next.shropshire.gov.uk/drainage-and-flooding/development-responsibility-and-maintenance/new-development-and-watercourse-consenting/ordinary-watercourses-applying-for-consent-for-works/) SC advised that ordinary watercourse consent can be applied in one block of properties instead of individual properties applying.</p>	
<p>Agreed Actions: SCH to provide update on clearance works after September works. SFAG to apply for ordinary water consent</p>	<p>Agreed time of achievement: Update at next MAM Ongoing</p>

4. Town Brook		10 mins
<p>a. An area of Town Brook is stagnant due to a gully obstructing flow under the railway south of Elms Lane in Little Stretton, and there are blocked drainage ditches further down, putting properties along Ludlow Road at risk. What is being done to mitigate this?</p> <p>b. Can it be clarified who is responsible for the culvert at Elms Lane and further down at Crown Lane?</p> <p>c. The EA had previously undertaken maintenance works on Town Brook, up to the Cemetery Lane area. This was last done in 2023. One property was flooded last year. Will the EA be resuming previous maintenance activities? – Archive?</p>		
Which Authority: Network Rail, Environment Agency		
<p>Comments:</p> <p>a&b. NR can investigate this issue further. NFF will share the EA Riparian Owners document with the group, which can then be distributed to the riparian owners. There was also a suggestion to hold a Riparian On-Site event, which could be beneficial for the community.</p> <p>c. EA was unable to attend the meeting but provided the following written update: “The field team regularly attends to remove blockages as they occur, typically from the head of the main river up to the Elms Rd Culvert. We also conduct annual weed cutting between the head of the main river and the end of the housing area on Ludlow Rd. Our maintenance routine has remained consistent over recent years and is planned to continue the same this year. The work is carried out using both manual and mechanical methods.”</p>		
<p>Agreed Actions: NR to visit area and investigate. NFF to share EA Riparian owners document with group SFAG to discuss if Riparian Owners event would be useful and productive.</p>		<p>Agreed time of achievement: Before Next MAM Before next MAM Before next MAM</p>

5. A49		10 mins
<p>a. During last years flood events, the A49 affected STW pumps in Swains Meadow, leading to sewage flooding properties. What condition are these pumps in?</p> <p>b. What is the drainage maintenance programme for A49? – Can this question be archive/edit?</p> <p>c. We believe a lack of maintenance of the watercourse adjacent to the railway behind Longmynd Industrial Estate exacerbated flooding on the A49. Who is responsible for this maintenance and can works be undertaken to clear the stream? (Appendix 2) -Archive/ edit?</p>		
Which Authority: National Highways. Severn Trent Water, Riparian Owner		

<p>Comments:</p> <p>a. The Pumping Site is currently operating as expected. However, STW has indicated that they can confirm the pump failure procedure. The pumps are inspected twice a year and handle combined sewage. The site also has a contingency plan in place, which is currently under review.</p> <p>NH reported that they will be servicing all drainage whilst the works on the A49 are completed later in the year.</p>	
<p>Agreed Actions: STW to confirm pump failure procedure and share with the group</p>	<p>Agreed time of achievement: Update at next MAM</p>

<p>6. Sewage Flooding</p>		<p>10 mins</p>
<p>A number of properties in Little Stretton and Church Stretton have experienced sewage flooding.</p> <p>a. Is there a capacity issue with STW infrastructure in this area?</p> <p>b. What options are there for upgrades to STW infrastructure or installation of non-return valves to protect properties from sewage flooding?</p> <p>c. Can information be provided as to the relining work that is ongoing? – can these questions be amended to reflect conversation</p>		
<p>Which Authority: Severn Trent Water</p>		
<p>Comments:</p> <p>STW is continuing with the infiltration survey and relining works. A member of the SFAG raised the issue that NH and STW share drainage infrastructure. NH was under the impression that this was not the case, but they will verify and provide confirmation at the next meeting. Additionally, SFAG has provided STW with surveys submitted by residents.</p>		
<p>Agreed Actions: STW to provide a further update on works. NH to confirm if drainage is shared with STW.</p>		<p>Agreed time of achievement: Next MAM Before Next MAM</p>

<p>7. Network Rail Asset Inspections</p>		<p>10 mins</p>
<p>a. At the end of April, a culvert in All Stretton collapsed. The local landowner had reported concerns about this culvert for a number of years. What induced the collapse this April and did previous inspections identify potential issues with this culvert?</p> <p>b. What do annual inspections of assets entail?</p>		
<p>Which Authority: Network Rail</p>		
<p>Comments:</p> <p>a. NR is aware of a failed asset; however, it was identified that the asset currently being discussed by the group may be different from the one known to NR. To assist in accurate identification and repair, SFAG will provide NR with precise details regarding the location of the failed asset. SFAG also mentioned that a local</p>		

landowner may be able to offer further information to NR during their visit to the area.	
b. Assets are inspected annually and are divided into two categories: Structures and Drainage. The nature of the inspection depends on which department is responsible. Each department follows different protocols based on the type of asset being assessed.	
Agreed Actions: SFAG to help NR identify exact location of failed asset.	Agreed time of achievement: Before Next MAM

8. Highways Drainage		5 mins
a. When were road drains and culverts in the Strettons last cleared?		
b. Would SCH be able to respond during a flood event to clear rock debris blockages, if not how can we ensure a timely response?		
Which Authority: Shropshire Highways		
Comments: Data analysis for the hotspot programme is still ongoing; however, SCH welcomes suggestions from the group regarding specific roads or gullies that should be strategically targeted for intervention. SCH is also considering the reintroduction of annual or biannual cyclical cleaning for A and B road networks. This proposal is currently being discussed with the new administration, particularly in relation to the additional funding required. SCH raised the possibility of improving response times by using the FixMyStreet platform to flag FAG locations. It was confirmed that an identifier could be added to FixMyStreet to indicate that an issue has been raised via the flood forum. However, the Confirm system, used by technicians to manage and respond to reports, currently lacks the functionality to highlight that a report originates from the flood forum. As a workaround, it was suggested that if issues need to be followed up, a consolidated list should be provided through the FAG.		
Agreed Actions: SCH to provide further update on Hotspot programme		Agreed time of achievement: Update at next MAM

9. Little Stretton Springs		5 mins
There are numerous springs in and around Little Stretton off Ludlow Road and Minton Lane. These springs are exacerbating flooding to properties, and creating road surface problems, resulting in black ice forming in bad weather. Are there any mitigation options to reduce impacts of these springs? – archive?		
Which Authority: SC/SCH		
Comments: SC mentioned that upgrading the highways drainage could help with these issues to reduce the amount of water on the road, however groundwater is very difficult to deal with. SC recommended that residents report on FixMyStreet.		

Agreed Actions: SFAG to report any issues on FixMyStreet	Agreed time of achievement: Ongoing
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10. Erosion at Crown Lane	5 mins
There has been bank erosion at Crown Lane, risking undermining the lane. Can mitigation work be undertaken to prevent further damage to the road?	
Which Authority: Shropshire Highways	
Comments: SCH to provide update on this point – Missed from initial comments	
Agreed Actions: SCH to review agreed actions from previous site visit to Crown Lane to assess erosion.	Agreed time of achievement: Next MAM

11. Traffic Management	5 mins
In last year's flood events, traffic from the closed A49 continued to be diverted along the B5477 despite the significant flooding due to the wall collapse. Speaking to the police on-site, they refused to close the road. What can be done to ensure properties on the B5477 are not put at more risk from bow waves when the A49 is closed?	
Which Authority: NH/SC	
Comments: NH explained that addressing issues like this during flooding events is challenging due to the limited resources available. SC mentioned that they are in the process of implementing a new signage scheme, which will allow members of the public to place road signs in affected areas. In many locations, this initiative enables residents to close roads when necessary. While closing roads may not always be feasible, SC noted that once the scheme is fully rolled out, residents may be provided with slow/caution signage to help mitigate the impact of flooding on traffic and ensure safety.	
Agreed Actions:	Agreed time of achievement:

12. Natural Flood Management	5 mins
We are looking to undertake a feasibility study into Natural Flood Management on the Long Mynd to slow the flow. Are any agencies aware of funding opportunities or grants that may help us to gather funding for this study?	
Which Authority:	

Comments: SC shared that the person to contact regarding the CIL money would be Bobby Perks, SC can provide an email address to contact.	
Agreed Actions: SC to share contact details for CIL money applications.	Agreed time of achievement: Before next MAM

Next MAM Date	
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ACRONYMS					
SC	Shropshire Council	NR	Network Rail	NH	National Highways
SCH	Shropshire Council Highways	NT	National Trust	MAM	Multi-Agency Meeting
EA	Environment Agency	SHNL	Shropshire Hills National Landscape	NFF	National Flood Forum
STW	Severn Trent Water	SFAG	Strettons Flood Action Group	NFM	Natural Flood Management

USEFUL CONTACT INFORMATION TO NOTE

Risk to life	Emergency Services	999
Report a sewage incident (overflowing sewer)	Severn Trent Water	0800 783 4444
Report flooding on roads or blocked drains	Shropshire Council	0345 678 9006 (Emergency) or via Fix My Street
Report issues with River Severn	Environment Agency	Significant blockages in the river should be reported on 0800 807060
Report issues with Railway drainage	Network Rail	03457 11 41 41
Report flooding on roads or blocked drains (A49)	National Highways	For non-emergencies: report.nationalhighways.co.uk For emergencies: 0300 123 5000

ARCHIVED DISCUSSION POINTS

Archived	Discussion Point	Comments
Apr '25	There are a number of agencies covering this area with different remits and assets. To enable shared understanding can each agency outline their responsibilities and where possible provide mapping of assets?	<p>SC: Flood and Water Management Act 2010 designated SC as Lead Local Flood Authority so have overview of flooding ordinary watercourses and surface water. SC have authority under Land Drainage Act to enforce Riparian Owner responsibilities (however preference is to work collaboratively).</p> <p>SCH: Responsible for highways drainage network and managing flooding on highways. Works with Structures team regarding road bridges over watercourses.</p> <p>EA: Strategic overview of all flooding, primary responsibility are main rivers.</p> <p>STW: Responsible for storm drains and sewer network.</p> <p>NR: Drainage teams manage assets and flood-hit areas of the network. Climate Resilience team moving towards NFM approach, working with landowners/farmers in land-use change and installation of NFM in upstream catchments.</p> <p>NH: Maintain drains and sub-surface infrastructure of A49.</p> <p>SHNL: Work with numerous partners including SC, Landowners and farmers to enhance and conserve landscape. Offer advice and guidance on best practice and potential funding opportunities.</p>
Apr '25	There is another wall in All Stretton that has collapsed into the brook and an upstream field has significant damage, can SC attend a walkover to advise residents on what remedial steps should be taken?	<p>SC have previously discussed this issue with Cllr Hilary Luff.</p> <p>SC shared information related to ordinary watercourse consents.</p>
Apr '25	Is there any merit in exploring the creation of an IDB to take on watercourse maintenance duties? We understand this would be a long process and is typically done in areas with	<p>SC: Wouldn't recommend. Difficult process and have to consider how it is funded/rates etc. advice is available via ADA website.</p> <p>SHNL: Wouldn't recommend as not a suitable approach for the landscape.</p>

	intensive farming practices.	
Apr '25	How should we report issues regarding Network Rail assets?	Reports should be made via helpline (see Useful Information section).
Apr '25	What plans are in place to increase the capacity of drainage infrastructure on the A49?	Current funding challenged do not allow us to develop/deliver capacity upgrade schemes. Increasing capacity may not be the right solution. Road drains are designed to take the expected standing road water; they are not built with the capacity accounting for additional run-off. During heavy rainfall events, there is an accumulation from higher ground which puts additional pressure on NH infrastructure on A49. NH network infrastructure discharges into watercourses, where these watercourses are flooded, water drained from the highway has nowhere to go which contributes. SC: Modelling works will potentially identify pinch-points in partner agency's infrastructure.
May '25	A drain outside Continental Fires is consistently overflowing, can the cause of this be investigated and clarified?	NH not received reports of issue. There was previously a drainage ditch along the edge of Continental Fire's land. The previous owner replaced this with a pipe. NH understand water now surcharges onto carpark due to reduced capacity of pipe. Owners were advised of need for regular cleaning. Unclear if problem is related to wider NH considerations, will feed back at next meeting.
May '25	What is the maintenance schedule of drainage assets under the railways? When were these assets last inspected and what condition were they in?	NR assets are inspected annually. Visits are made to flood affected assets following an event. Assets were last routinely inspected in June 2024. The majority of assets were in good condition.

ACRONYMS

SC	Shropshire Council	NR	Network Rail	NH	National Highways
SCH	Shropshire Council Highways	NT	National Trust	MAM	Multi-Agency Meeting
EA	Environment Agency	SHNL	Shropshire Hills National Landscape	NFF	National Flood Forum
STW	Severn Trent Water	SFAG	Strettons Flood Action Group	NFM	Natural Flood Management